

On Wednesday, December 16, Iroquois migrated to its new Citrix environment.

Important First Time Login Instructions: The first time you log in you will have two options.

Option 1 Upgrade Later (Recommended Option)

At log in, please select the "Upgrade later" link which is on the right side of the page. Select the IOL icon to open the application.

Option 2 Download Client (Do Later)

To utilize the full benefits of this new environment, you must upgrade to the latest version of Citrix which is version 11.2. We highly recommend that you consult with your IT Support staff to assist you with this process. For those who already have the latest client, no download is necessary. Once you complete this step you will no longer receive the download message at log in.

For your convenience and to help with this process, Iroquois has developed a step-by-step guide to assist you. This PDF document is accessible from the IOL splash page under IOL Setup and Help. The link is called Citrix Download Instruction.

New IOL Splash and Log in Page

Iroquois also redesigned the look and feel of its splash and log in pages. The new splash page is a true webpage and for your convenience we have provided numerous links to the information you need. There is also important contact information there. To access the new splash page, please select Customer Activities.

To access the IOL log in page, press the blue Log in button.

This migration addressed findings from the 2009 Iroquois OnLine Survey and continues our commitment to provide you with a stable and secure infrastructure. Through this migration customers will now see an improvement to the Iroquois OnLine screen with a default size of 1024 x 768. If you want a different screen size, please follow the instructions below. This migration also enhances the printing and connectivity functions. We appreciate the help of our customers who tested this new environment in the pre-release phase.

If you have any questions during this process, please contact the IOL Help Desk at 1-888-448-7737, option 4.

Disconnect: We recommend that you disconnect from IOL, by selecting the X in the upper right hand corner.

Bookmarks: Anything bookmarked beyond www.iroquois.com may no longer work. We recommend that you bookmark at www.iroquois.com, but to save one click, you can bookmark at www.iroquois.com/iol-splash.asp which is the new splash page.

Screen Size: The IOL screen will default to 1024 x 768, but you may adjust your screen further.

Steps to Modify Screen Size

1. Log in but do not open IOL
2. Select Preferences and Session Settings
3. Select Display and set your screen dimensions.
4. Select OK to save settings