

## **Citrix IOL Enhancements**

Iroquois anticipates the release of its new Citrix customer environment during the week of November 9-13. This project was the direct result of feedback from the IOL Survey. As part of this enhancement, we have redesigned the IOL splash and log in pages.

### **Benefits**

1. Improved screen size (1024 x 768)
2. Faster disconnect
3. Enhanced print capabilities
4. More reliable and secure infrastructure

## **Important First Time Login Instructions**

### **Steps**

1. Log in
2. Initially you may select the upgrade later link to get to IOL
3. You will see a download button if you do not have the latest version of Citrix which is 11.2. Iroquois recommends that you upgrade the Citrix client in order to utilize the latest version capabilities. This is a required step which will take about five minutes. We highly recommend that you contact your IT staff for assistance.
4. For your convenience, step by step download instructions are accessible from the new splash screen.

### **Screen Size**

The screen will automatically default to 1024 x 768. If you would like to increase your screen size, you may change it after you log in but before you open IOL. To change your screen, select Preferences, Session Settings, Display.

### **Printing**

The newer client will support most printers. Please test out your print function and report any issues to the IOL Help Desk at 1-888-448-7737, option 4.