

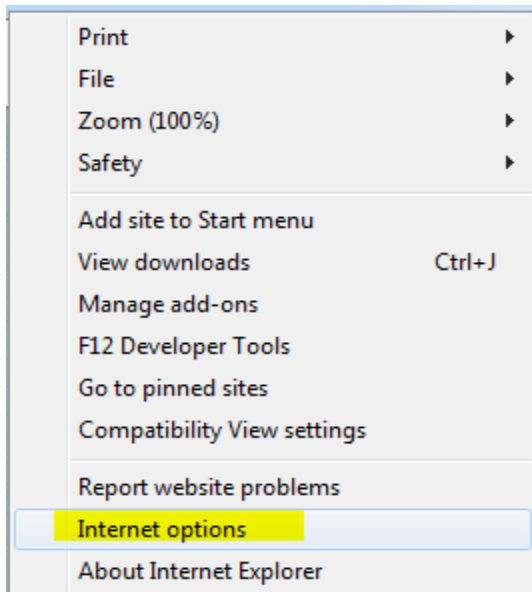
Internet Explorer (version 11)



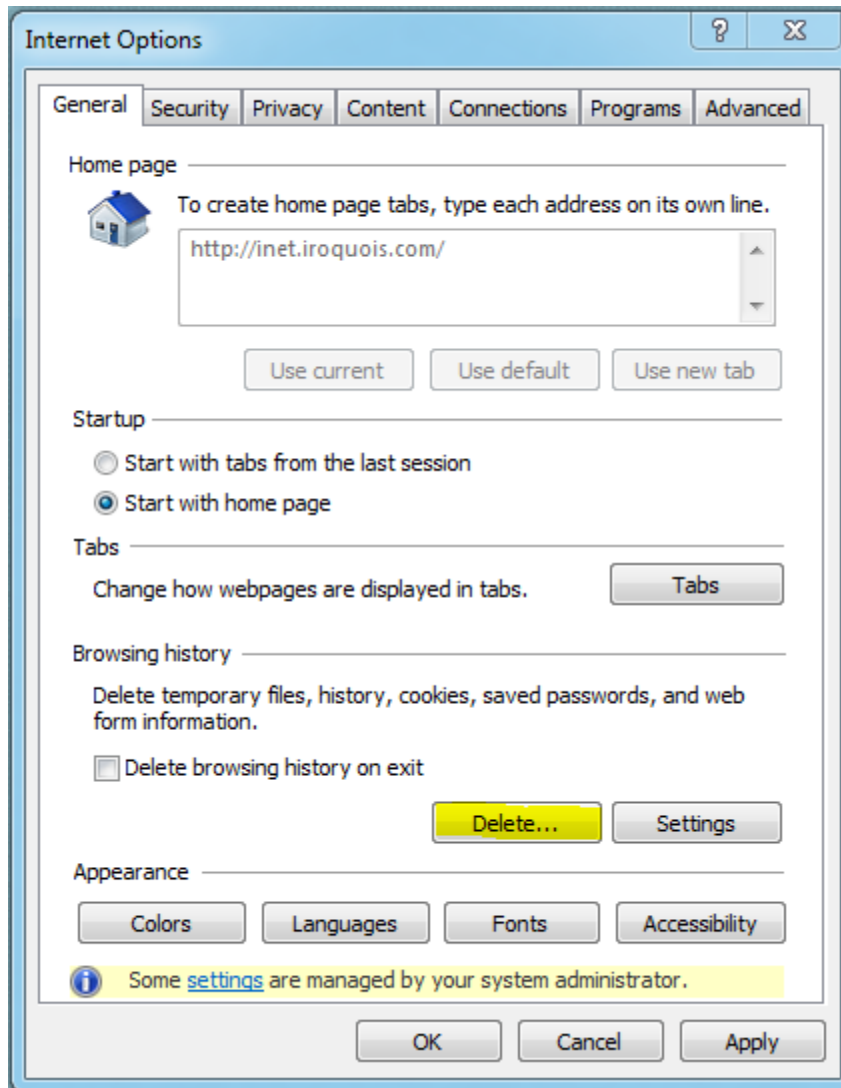
Choose the gear icon in the upper right-hand toolbar of the browser (under the close window “X”):



From the menu that opens choose “Internet options”.

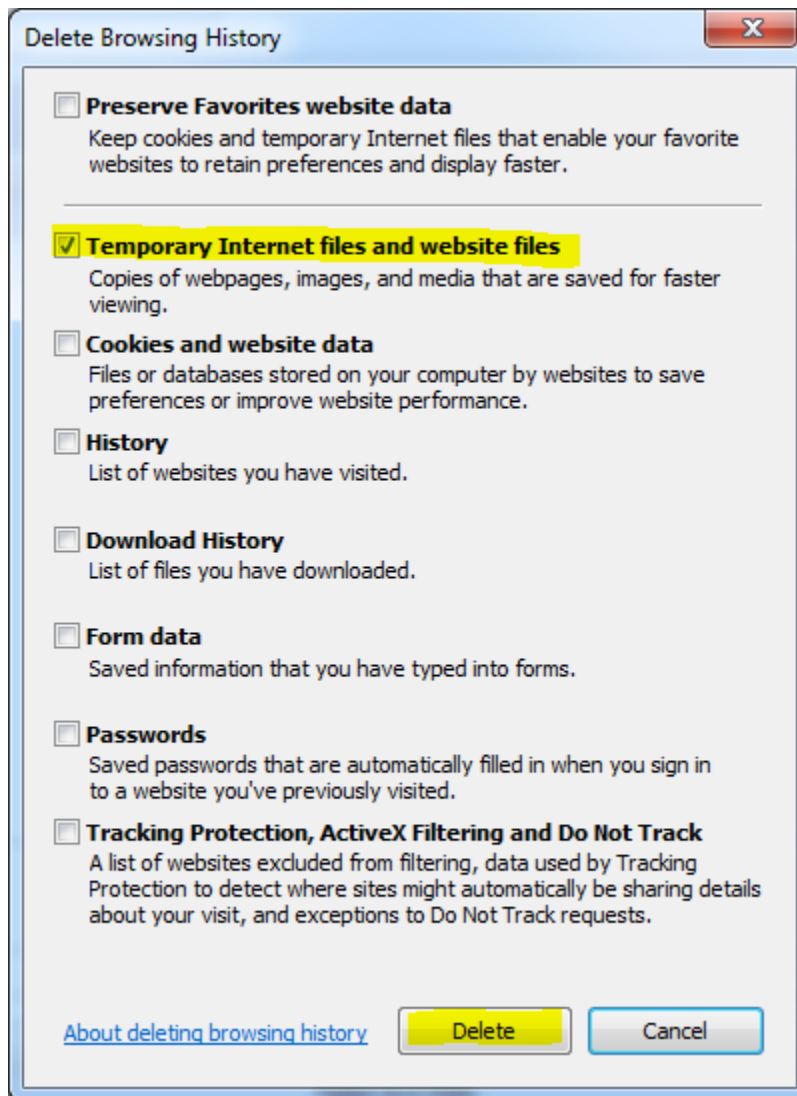


The resulting popup will display:



Click the 'Delete...' button in the Browsing history section.

Next, check 'Temporary Internet files and website files' (you don't need to check the other options), and click Delete. This will remove any files that may have been kept behind by the browser of the previous/older version of IOL.



Click OK from the remaining Internet Options screen.

Finally, close all (you might have more than one) IOL sessions you may have open and open a new IOL session.

You should now be able to login and access all functionality properly.