

IROQUOIS  
PIPELINE OPERATING COMPANY  
OPERATES AND MAINTAINS  
A NATURAL GAS PIPELINE  
TO BRING CLEAN, ECONOMICAL,  
SAFE AND RELIABLE ENERGY  
TO THE NORTHEAST.  
THE PURPOSE OF THIS  
MESSAGE IS TO MAKE YOU  
AWARE OF THE PRESENCE OF  
OUR PIPELINE AND  
WHAT TO DO IN THE EVENT  
OF AN EMERGENCY.

IF YOU HAVE ANY QUESTIONS OR  
COMMENTS, PLEASE CALL US AT  
**1 800.253.5152**

OR E-MAIL US AT  
**PSA\_Ad@iroquois.com**

INFORMATION ABOUT OTHER PIPELINES  
MAY BE AVAILABLE THROUGH THE NATIONAL  
PIPELINE MAPPING SYSTEM AT  
**www.npms.phmsa.gov**

CALL BEFORE YOU DIG (CT)  
**www.cbyd.com**

DIG SAFELY NEW YORK  
**www.digsafelynewyork.com**



ONE CORPORATE DRIVE  
SUITE 600  
SHELTON, CT 06484

AN IMPORTANT SAFETY MESSAGE FOR  
CONTRACTORS AND EXCAVATORS



## 1 HELP US PREVENT PIPELINE DAMAGE BY

- “Call before you dig” so the location of underground facilities can be marked out.
- Call 811, or your local one-call center indicated below, at least two working days before you start digging. There is no charge. Failure to comply can jeopardize public safety and result in costly damage and substantial fines for the excavator.



NATIONWIDE	811
NEW YORK STATE	1 800.962.7962
CONNECTICUT	1 800.922.4455
LONG ISLAND AND NEW YORK CITY	1 800.272.4480

- Report unauthorized excavations or suspicious activity at any pipeline facility or on the right-of-way to **1 800.888.3982**.
- Notify Iroquois immediately if you become aware of or if you suspect you have caused damage to the pipeline. Any damage, including a gouge, scrape, dent, crease, or coating damage, even if it appears to be minor, may cause a future leak or failure.

## 2 WHAT YOU SHOULD DO IF YOU SUSPECT A LEAK

- Stop work and evacuate the site to a safe distance.
- Call 911 if there is blowing gas.
- Call Iroquois at **1 800.888.3982**.
- Do not strike a match; use telephones; operate engines and motors; or switch on/off appliances, lights, or even a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.
- Alert everyone on the premises.
- Keep the public and traffic away.
- Do not try to fix the pipe or slow the rate of leaking gas.
- Do not try to extinguish a gas burning fire unless there is a threat to life.

## 3 HAZARDS OF NATURAL GAS

- Flammable in concentrations of approximately 5% to 15% gas in air
- Explosive in a confined space if present in the above concentrations
- Asphyxiate, by displacing oxygen in a confine space

## 4 HOW IROQUOIS PREVENTS PIPELINE DAMAGE

- Participation in one-call and dig-safe programs
- Inspection programs
- Design and construction practices
- Workforce qualifications
- Public education programs
- Industry safety practices and government oversight
- Pipeline markers and facility mapping
- Leak surveys
- Patrol of facilities
- Pressure monitoring
- Odorization
- Communication and coordination with city and municipal agencies
- Security measures
- Integrity Management Programs

## 5 PIPELINE DAMAGE CAN BE DETECTED BY

- **SMELL** – Natural gas is colorless and odorless. Typically, a distinct and recognizable odorant is added to natural gas so that people detect and recognize it quickly.
- **SIGHT** – A dust cloud, mist, fog, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.
- **SOUND** – An unusual noise like roaring, hissing, or whistling.

## 6 HOW TO GET ADDITIONAL INFORMATION

- Visit our website at [www.iroquois.com](http://www.iroquois.com)
- Call Iroquois at 1 800.253.5152
- Send Iroquois an e-mail at [PSA\\_Ad@iroquois.com](mailto:PSA_Ad@iroquois.com)
- Information about pipelines in your area may be available through the National Pipeline Mapping System at [www.npms.phmsa.gov](http://www.npms.phmsa.gov)

FOR EMERGENCIES, CALL IROQUOIS AT  
**1 800.888.3982**

For additional information or to receive a copy of our **Guidelines for Landowners, Developers & Contractors**, visit our website at [www.iroquois.com](http://www.iroquois.com), or send us an e-mail at [ROW\\_Agent@iroquois.com](mailto:ROW_Agent@iroquois.com).

## IROQUOIS PIPELINE

A 416-mile interstate natural gas pipeline extending from the U.S.–Canadian border at Waddington, New York through western Connecticut to its terminus in Commack, New York, and from Huntington, New York to the Bronx.

