

# A Public Awareness Message for Emergency Responders

Iroquois Pipeline Operating Company operates and maintains a natural gas pipeline to bring clean, safe and reliable energy to your area. The purpose of this message is to make you aware of our pipeline and what to do in the event of an emergency.

## Northern New York District

**AGENT:** Phil McDonald  
**OFFICE:** 7267 Old State Road  
Croghan, NY 13327  
**TELEPHONE:** 315.346.1615

## Southern New York/Connecticut District

**AGENT:** Spencer Robinson  
**OFFICE:** 915 Schoharie Turnpike  
Athens, NY 12015  
**TELEPHONE:** 518.945.2685

## 1 Hazards of natural gas

- Flammable in concentrations of approximately 5% to 15% gas in air
- Explosive in a confined space if present in the above concentrations
- Asphyxiation, by displacing oxygen in a confined space

## 2 How Iroquois prevents pipeline damage

- Participation in one-call and dig-safe programs
- Inspection programs
- Design and construction practices
- Workforce qualifications
- Public education programs
- Industry safety practices and government oversight
- Pipeline markers and facility mapping
- Leak surveys
- Patrol of facilities
- Pressure monitoring
- Odorization
- Communication and coordination with city and municipal agencies
- Security measures
- Integrity Management Programs

## 3 Emergency preparedness

- Emergency Operating Plan and Field Operations & Maintenance Procedures are in place. Engineering and Operations departments keep the plans current.
- Necessary training provided to state and/or local emergency management personnel.
- Close and continuing relationship maintained with emergency responders and local officials in our pipeline communities to prevent and prepare for emergencies.

- Meetings held to provide operational safety information to firefighters and other local emergency responders serving communities along our pipeline route.

If you're an emergency responder interested in attending one of these sessions, check our website at [www.iroquois.com](http://www.iroquois.com) for a session near you. If a session isn't scheduled for your region, contact our Right-of-Way Agent Spencer Robinson at 518.945.2685, x226, or Ruth Parkins, Manager, Public Affairs at 203.925.7209 to arrange a presentation.

## 4 What you should do if you suspect a leak

- Secure the site and take steps to eliminate ignition sources
- Evacuate the general public from the vicinity of the leak
- Control secondary fires
- Do not try to extinguish a gas burning fire unless there is a threat to life
- Contact Iroquois at **1 800.888.3982**

## 5 Location of the Iroquois pipeline

- The pipeline is buried and identified by white and blue markers along the right-of-way with our Emergency Contact Number (1 800.888.3982).

## 6 How to get additional information

- Visit our website at [www.iroquois.com](http://www.iroquois.com)
- Call Iroquois at 1 800.253.5152
- Send Iroquois an e-mail at [PSA\\_Ad@iroquois.com](mailto:PSA_Ad@iroquois.com)
- Information about pipelines in your area may be available through the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)

**Gas-Emergencies** 1 800.888.3982  
**Non-Emergencies** 1 800.253.5152